

PM-International AG's General Terms and Conditions of Business and Delivery

1. NOTICE OF CONSUMER'S RIGHT TO CANCEL CONTRACT

Without stating reasons, you have the right to cancel your contract within 14 days. The period of 14 days begins when you or a third party you have named and who is not the carrier, take possession of the first goods (if the contract is for regular deliveries of goods, i.e. an Autoship) or of the final goods (if delivery of the goods takes place in staggered consignments or parts).

To exercise your right to cancel the contract you must inform us about the decision to cancel your contract in a clear statement (e.g. a letter sent by post, fax or e-mail), sent to this address:

PM-International UK Service Limited
Unit 3 Chase Park
NG2 4GT
Nottingham, UK

Telephone number: 01156716210

E-Mail Address: service@pm-international.co.uk

You may also use the enclosed [sample form](#), but this is not absolutely necessary.

You must send the statement that you are exercising your right to cancel before the end of the cancellation period of 14 days in order to comply with the time limit.

Consequences of Cancellation

If you cancel this contract we must return all payments to you that have been received from you, including delivery costs (with the exception of any additional costs resulting from your choosing a different type of delivery from the reasonable standard delivery we offered), immediately and at the latest within 14 days from the day we received your statement that you are cancelling your contract. To return the payment we will use the same type of payment as you used for the original transaction, unless something else has been specifically agreed with you; in no event will you be charged for this return payment. We can refuse to return the payment until we have received all your goods back or until you provide evidence that you have dispatched the goods, depending which occurs earlier.

You must return the goods immediately and in any event within 14 days at the latest of the day you informed us that you are cancelling the contract, sending or bringing them to this address

PM-International UK Service Limited
Unit 3 Chase Park
NG2 4GT
Nottingham, UK

You observe the time limit if you send the goods off before the period of 14 days is over. You bear the direct costs of returning the goods. Shipments without payment will not be accepted.

You must only bear the cost of any loss in the value of the goods if that loss in value is to be traced back to incorrect use of them when condition, properties and function are tested.

2. DAMAGE IN TRANSPORT

Transportation risks are to be born by the sender

3. SHIPPING COSTS

Delivery

Minimum Order Quantity 100 P

Independent of order value, you pay a service fee of £2,21.

Delivery costs for Economy: £5.50

Charges for payment on delivery (as far as these apply) are always to be worn by the recipient. This means cost incurred for freight and shipping are only covered in part, the remainder is covered by PM-International.

4. RESTRICTIONS ON DELIVERY

We deliver as long as stocks last

5. RETENTION OF TITLE

Goods remain the property of PM-International AG until full receipt of payment has been received.

6. PAYMENT, MATURITY, DELAY

Payment of goods may be made by bank transfer, by credit card, PayPal or Apple Pay. PM-International reserves the right to exclude certain methods of payment in individual cases.

We regret that payment by sending cash or a check is not possible. We exclude liability in the case of loss.

Payment is to take place before goods are dispatched.

If you delay payment we retain the right to invoice you fees for delayed payment.

7. INTERNET GUIDELINES (VERSION DATED FEBRUARY 25TH 2015)

Use of Internet addresses (domain names) to link to the official PM sites is governed as follows.

In general the PM-International brands may not be used in conjunction with domain names (such as, for example www.activize.de, www.activize.com, www.fitline.eu, www.fitline.info, www.restore.net, etc.).

Use of the PM-International brands in word and image is not permissible.

Use of PM-International brands is permissible in a limited way with an addition, i.e. if many other words are additionally used as a complement (www.fitline-seite.de, www.fitline-einkaufen.com, www.fitline-nutrition.net, www.peters-activize-seite.de, etc.) and the domain links to an official PM Website. Product names are not permissible as a complement (e.g. www.fitline-zellschutz.com). In general, the domain must comply with all legal requirements.

For the sales of products via the Internet the PM Office Shop is available to you. Sales and advertisement using brand names (in word or image) outside of these sites is not permissible, also not in ebay or on similar platforms.

Use in social networks ("WKW", "studiVZ", "facebook", etc.), address portals ("yellow pages", "meine-stadt", etc.) and "Google-Maps" are permissible as long as the Teampartner is merely described as a distribution partner with registered contact data. Additions such as for example logos, images, other brands or statements about

healing or effective properties are not permissible. In addition, the contents must be legally above reproach (Competition Law, Health Claims, Patent Law, Trademark Law etc.).

It is not permissible to entrench the official PM sites in a frame in your own Website.

The European Commission offers a platform for Online Dispute Resolution which you can find here: <http://ec.europa.eu/consumers/odr/>. You may use this platform as of February 15, 2016 for the resolution of any disputes regarding an online order.